



Information on the scope of applicability of the EU General Data Protection Regulation for PREMIUMADDRESS

(As of: July 1, 2023)

Strict data protection standards are an integral part of DHL Group's brand, much as the security of our IT systems is of the utmost importance for our company. As a global company whose business model is founded on networking and exchanging sensitive data, we believe that we have a special responsibility here.

The following notes are intended to give an overview of the scope of applicability of the EU General Data Protection Regulation for PREMIUMADDRESS.

A) General information

a) Name and contact details of the competent controller:

The competent controller within the meaning of the General Data Protection Regulation (GDPR) is Deutsche Post AG.

Deutsche Post AG
Charles-de-Gaulle-Strasse 20
53113 Bonn, Germany

b) Name and contact details of the data protection officer:

Deutsche Post AG
Gabriela Krader
Graurheindorfer Strasse 153
53117 Bonn, Germany
datenschutz@dhl.com

c) Competent supervisory authority for data processing in connection with mail and telecommunications services:

The Federal Commissioner for
Data Protection and Freedom of
Information
Husarenstrasse 30
53117 Bonn, Germany

B) Purposes of and legal basis for the processing of data

The crucial factor for the processing of data is the underlying contractual relationship, in this case PREMIUMADDRESS, whose main object is the delivery of items and in this context the updating of addresses.

The German Postal Act (Postgesetz) and the General Data Protection Regulation (GDPR) are the relevant legal basis.

Postal services are provided on a standardized basis according to the legal requirements and the relevant General Terms and Conditions. The data processing of sender and recipient addresses and contract and delivery data is required for the provision of postal services. The legal basis is therefore Art. 6 (1) b) of the GDPR.



PREMIUMADDRESS

For your legitimate security needs, we can assure you that all personnel have been committed to postal secrecy and that appropriate technical and organisational measures have been implemented.

C) Type of data

- Shipment data (recipient addresses and PREMIUMADDRESS product identification)
- Sender's contract data
- Delivery details pertaining to the type of undeliverability

D) Duration of storage

The shipment and delivery data are offered to the PREMIUMADDRESS contractual partner for download for three months. The data are automatically deleted two weeks after their initial download.

E) Recipients or categories of recipients

The data are transmitted to the respective sender to enable correct addressing in the future. Some customer services and services in the field of IT are outsourced to external providers.

F) Transfer of data to third countries

Your data are not processed in third countries.

See the product information in our brochures or at this website for further descriptions of services and PREMIUMADDRESS versions.

For more information on data protection including your rights as an impacted customer, please see the data protection notes in the website footer under "Data Protection."