

THE CO₂e REPORT PROVIDES BROAD-BASED TRANSPARENCY

YOUR CARBON FOOTPRINT FOR DOMESTIC SHIPPING WITH DEUTSCHE POST AND DHL



As the most climate-friendly mail and parcel service provider in the logistics sector, we continuously invest in our green infrastructure along the entire value chain. This means that as a customer, you benefit from our low carbon emissions. And with the new CO₂e Report, we are now offering all our business customers transparency concerning the carbon emissions generated in transporting their domestic shipments.

If you use a sustainability service, the CO₂e report additionally shows the extent to which your CO₂e emissions have either been reduced through GoGreen Plus or offset through GoGreen.

THE BENEFITS FOR YOU

- **Great informative value with full carbon footprint account**
 - The report is generated by calculating CO₂e emissions – all greenhouse gases are taken into account (carbon dioxide, methane, nitrogen oxide and fluorinated gases each in CO₂ equivalents (CO₂e)).
 - When calculating CO₂e, the entire transport chain (end-to-end – from pick-up to delivery) is considered.
 - All logistics-relevant emissions covered by Scopes 1-3 (direct emissions from our own activities (Scope 1), from purchased energy (Scope 2) and from the production and transport of energy and fuels (Scope 3)) are included in the report.

- **Reliability through adherence to internationally recognized standards as well as external verification of methodologies and annual reports**
 - Transport-related emissions are calculated according to internationally recognized standards (Greenhouse Gas Protocol, Global Logistics Emissions Council (GLEC) as well as the EU/international standard EN 16258/ISO14083).
 - The report is also verified by the independent, external auditing firm SGS Institut Fresenius GmbH.

- **Customer individuality through consideration of specific shipment parameters**
 - Since the January 2025 report, there has been only one report type for all customers: the **attractive individual report** – regardless of whether the sustainability services GoGreen or GoGreen Plus have been booked.
 - The advantage of the individual report is its **stronger relevance to your specific shipping activities**: the main drivers for calculating individual CO₂e values are the transport distance in kilometers, the size of the shipments, the pickup process (e.g. the distance between your locations and the sorting center), and the delivery process (e.g. urban or rural areas).

- **Transparency through comprehensive product and customer insights as well as sustainability services**
 - All **products** of national parcel shipping are **listed individually**: DHL Paket, DHL Kleinpaket, DHL Retoure, and additional bookable CO₂e-relevant services.
 - Individual reports are available for all customer levels, from corporate overview down to pickup location level.
 - In addition to your total CO₂e emissions, the report also directly shows the reduction achieved through GoGreen Plus or the compensation achieved through GoGreen – provided you have booked one or both sustainability services. This enables you to actively manage your emissions.

- **Simple delivery and up-to-date information through a monthly report in the business customer portal**
 - The reports are available to you monthly in the Post and DHL business customer portal, with a preparation time of approximately 7 weeks – meaning, for example, the January report will be available by mid-March.
 - The final annual report is published unchanged only after approval by the external auditing company SGS, usually in April of the following year.
 - You save yourself complex queries and manual calculations when determining your Scope 3 emissions for your reporting – for example, to meet investor requirements or comply with the CSRD directive.*

* Deutsche Post AG and DHL Paket GmbH accept no liability for the use and application of the data provided (e.g. in a life cycle assessment); this is solely your responsibility as the customer. For detailed liability provisions, please refer to the current 'Service Description for the CO₂e Report', which is part of your business customer contract.