Plus

Overview of product options

Services	Product options	Basis[1]	Report[1]	Plus	Fokus	Hybrid	Retoure	Retoure Extra	Prices*
Type of mail item	MAIL	✓	✓	✓	✓	✓	✓	✓	
	DIALOGPOST with wrapping	✓	✓	✓	✓	✓	✓	✓	
	DIALOGPOST without wrapping	✓	✓						
	Pressepost	✓	✓						
Action to be taken	Return if the item cannot be delivered			✓	✓	✓	✓	✓	0.25 € (DIALOGPOST with wrapping)
	Return if the recipient has moved and requested mail redirection				✓			✓	0.25 € (DIALOGPOST with wrapping)
	Redirect if the recipient has moved and has requested mail redirection (for MAIL, DIALOGPOST with wrapping)	✓	✓	✓	✓	✓			free
	Destroy if the item cannot be delivered***	✓	✓						free
Adress information	Address correction if the address is incorrect	✓		✓	✓	✓			0.30 € / free**
	Relocation address / information (if the recipient has moved and requested mail redirection)	✓	2	✓	✓	✓			1.25 €
	Undeliverable because recipient could not be found/ delivery was refused/item was not collected	✓	✓	✓	✓				0.30 € / free**
	Undeliverable because the recipient is deceased	✓	3	✓	✓				0.85 € / free**
Additional services	**Optional:** Undeliverable with database confirmation	✓	✓	✓	✓				0.55 €
	Optional: New address via the address search service****	✓	✓	✓	✓				5.50 €
Data provision	Download								Free
	Optional: SFTP								€440.00 one-time
	Optional: Daily or weekly printout of address list for every batch of 40 items of address information or part thereof								€1.25

All prices are valid for MAIL and DIALOGPOST. Exception: The price for the service "New address via the address search service" also applies to PRESSEPOST. Further prices for PRESSEPOST can be found in the Press Distribution price list at pressedistribution.de.

[1] Not in combination with books or merchandise or letters which contain inserts not made of paper.
[2] For Dialogpost without wrapping and Pressepost, delivered as address property 25.
[3] Delivered as address property 10.

* All other services are subject to statutory VAT.
** For the "Letter mail" item type in connection with Basis or Report.
*** Additionally in the case of relocations if the recipient has requested mail redirection, for DIALOGPOST without wrapping and Pressepost.
**** Supplementary agreement required.

Prices are subject to change. Last reviewed: 12/2021