

Deutsche Post International Service Update

Service disruptions due to COVID-19 pandemic

International items may be subject to delays or restrictions due to the COVID-19 pandemic. These may be caused by changes in transport procedures (e.g. border controls), changes in international transport (e.g. cancellation of previously used flight connections) and/or changes in delivery procedures in the destination country (e.g. quarantine or other protective measures).

Please check our Deutsche Post International [homepage](#) for update information.

In addition, many of our delivery partners have adapted their delivery processes in light of the current challenges. Delivery services are temporarily suspended to the following countries until further notice:

Countries suspended for Deutsche Post PACKET and BUSINESS MAIL services:

Angola	El Salvador	Mauritania
Antigua and Barbuda	Equatorial Guinea	Mongolia
Aruba	Eritrea	Morocco
Azerbaijan	Fiji	Myanmar
Bahamas	French Polynesia	Namibia
Bangladesh	Gabon	Nepal
Barbados	Gambia	New Caledonia
Belize	Ghana	Nicaragua
Bermuda	Grenada	Niger
Bhutan	Guadeloupe	Nigeria
Bolivia	Guatemala	Panama
Bonaire	Guinea	Papua New Guinea
Botswana	Guinea-Bissau	Paraguay
Brunei Darussalam	Guyana	Peru
Burkina Faso	Haiti	Philippines
Burundi	Honduras	Reunion
Cambodia	Iran	Rwanda
Cameroon	Iraq, Republic	Samoa
Cape Verde	Ivory Coast	São Tomé and Príncipe
Cayman Islands	Jamaica	Seychelles
Central African Republic	Korea, Republic	Sierra Leone
Chad	Kuwait	Sint Marteen
Chile	Laos	Somalia
Colombia	Lebanon	South Africa
Comoros	Lesotho	St. Helena / Ascension / Tristanda Cunha
Congo	Liberia	St. Kitts and Nevis
Congo, Democratic Republic	Libya	St. Lucia
Costa Rica	Madagascar	St. Vincent and the Grenadines
Cuba	Malawi	Sudan
Curacao	Maldives	Suriname
Djibouti	Mali	Swaziland
Dominica	Martinique	Syria
Dominican Republic	Mauritania	Taiwan
Ecuador	Moldova	Timor-Leste

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Togo	Uganda	Wallis and Futuna
Trinidad and Tobago	Uzbekistan	Western Sahara
Turkmenistan	Vanuatu	Yemen
Tuvalu	Venezuela	Zimbabwe

Countries suspended for Deutsche Post PACKETservices (please note that these countries you can still send business mail to weighing up to 500 g and with a maximum thickness of 2 cm. For all other countries it's business as usual):

Australia

New Zealand

Singapore

This list is subject to changes. Last update: May 15th 2020